



Technology Testimonial

"I love the fact that I can have our training content recorded because it allows our valued Partners the ability to access HP education in a convenient and flexible manner. Many of our Reseller's sales reps are unable to attend our training events in person and this allows us to bring them the training and tools they require to do their job successfully. Not only does Essentialtalk allow us to offer pre-recorded content to our sales reps, it allows us to track attendance and test scores which, in turn, provides with the intelligence to adjust our training where applicable. In today's market we have to be able to access content from anywhere, anytime and Essentialtalk allows us the ability to do that in an extremely user friendly and professional way."

Roseann Genovese
Channel Program Manager
Hewlett-Packard Canada

Support Testimonial

"I was accessing an internal webinar yesterday and was having problems getting in so I phoned your toll-free number and the call was answered by an individual with your Support team. I felt immediately an ease in speaking with him and was completely blown away by his level of interest in assisting me in resolving some additional issues I had relating to some software installed on my notebook. He was actually able to determine that one final issue being the volume control related a chipset on my notebook.

All in all, speaking with him was an extremely rewarding experience, his attention to detail and customer satisfaction are without question the best customer service experience I have had in years!!!"

Brendan O'Brien
Team Manager for Corporate Enterprise Inside Sales
Hewlett-Packard (Canada) Co.